

# **Atlantbh's Quality Policy and Information Security Policy**



## ATLANTBH'S QUALITY POLICY

Integrated, customizable and usable software delivered on time.

We are a company that develops software tailored to the client, using our expertise and many years of experience in business and technology. Our consulting services cover all aspects of software development, from process analysis, design and implementation, quality assurance, to software delivery and maintenance of production environments.

We think big, learn fast and act even faster. We work hard, but we insist on freedom, trust and openness. As we grow as a company, we have recognized 5 strong competencies that guide our Atlanters in their work:

- **Morals** - personal integrity, professional attitude towards work, acceptance of responsibility for the work done.
- **Drive** - motivation as a result of curiosity about the things that surround us and with which we work.
- **Grit** - the ability to focus on a solution for a long period of time and the pursuit of perfection in work.
- **Smarts** - openness to new experiences, ability to approach problems in an analytical way and focus on solutions.
- **Respect** - self-respect, as well as respect for others, listening to others, understanding their needs and expressing one's own opinion in order to create a dialogue.

The key factors on which we base our competitiveness are:

## **Our Software**

- Integrated, customizable and usable software is delivered to the client on time.
- The quality of the software was checked through detailed testing.
- Customer requirement changes are part of our development process.

## **Our Dedication**

- The client is in the center of attention and we continuously improve and adapt our development processes to meet their needs.
- Work for the client is transparent; in our work we adhere to all laws, regulations and codes of ethics.
- The infrastructure we use has minimal impact on the environment.

## **Our Employees**

- Employees take ownership of their tasks.
- The knowledge and skills of employees are constantly evolving.
- All employees actively participate in improving our existing processes.

## **INFORMATION SECURITY POLICY**

The information Security Policy is a framework for defining security and protection in the information security management system, according to the requirements of ISO 27001:2013, in order to:

- Ensure the confidentiality, integrity and availability of information in Atlantbh d.o.o. ;
- Ensure business continuity;
- Reduce business damage by preventing security incidents and minimizing their impact;
- Establish general directions and principles in accordance with the Information Security Management System (ISMS);
- Provide a framework for establishing ISMS objectives.

The purpose of establishing an information security management system is to protect information, as a valuable asset of Atlantbh d.o.o., from all possible security threats whether internal or external, intentional or accidental.

This Policy applies to all processes carried out in the company Atlantbh d.o.o., which are related to information and their processing.

The scope covers those activities that directly affect the availability of resources and information as an asset, as well as activities related to the management of risks arising from employees, technology and physical security risks.

The management of Atlantbh d.o.o. preventively and regularly assesses and manages security risks arising in the course of business, that relate to their services, resources and information.

In the course of risk management, conscious decisions are made about accepting, limiting, reducing and transferring the impact of security risks. Reducing security risks to an acceptable level improves the established management system.

## Our Goals

- Introduction of quality and information security management system on each project;
- The management of the company and all employees of Atlantbh d.o.o. undertake to comply with all applicable legislation;
- Developing new and applying existing advanced technologies, constantly expanding the field of action;
- Putting the satisfaction of and meeting the demands of our current and future clients first, because our client's success is also our success;
- Build quality and long-term partnerships and cooperation with our partners and suppliers because good cooperation with them is an important factor for improving our quality and information security;
- Information security, good working conditions and the satisfaction of all our employees in the company;
- Continuous and professional training of employees;
- Continuous improvement and bettering of the quality management and information security system in accordance with the requirements of the ISO 9001:2015 and ISO 27001:2013 standards;
- Applying modern development methods to improve market competitiveness and achieve profitability in business;
- Expansion into new markets through careful selection of strategic partners;
- Protection of information assets from unauthorized access;

- Ensuring the confidentiality of information assets;
- Maintaining the integrity of information, through protection against unauthorized alteration.